

Welcome to CTR Catholic School's Transportation!

CTR Catholic's Transportation Department is proud to safely transport over 5,000 students every day. Our school bus services are provided in partnership with Southland Transportation.

Helpful Tips for Parents

To help keep buses running smoothly, please keep these guidelines in mind:

- **Bus Details:** Please make sure your child knows their route number, as well as their specific stop location and stop time.
- **Safety First:** We rely on you to ensure your child gets safely to and from the bus stop, and to have a safety plan in place for your child should the bus not arrive on time.
- **Stay Connected:** Please ensure your school has your most up-to-date contact information.
- **The 5-Minute Rule:** To ensure your child never misses the bus, please make sure they arrive at the bus stop at least 5 minutes before their scheduled morning stop time.

Staying in Touch

We use the Stopfinder app to share important updates with our families. Parents can also track the bus GPS in Stopfinder.

- Need to Register? If you haven't signed up yet, email us at transportation@redeemer.ab.ca to request your registration link.
- Have a Question? You can message us directly through the Stopfinder app or email us at transportation@redeemer.ab.ca. We are here to help and CTR's transportation staff monitor messages from 7:00 am to 4:30 pm on school days.
- Alternative Updates: If you prefer not to use the app, you can always check the "Bus Status" page on your school's website for updates on cancellations and delays

Afternoon Bus Sign-Off: Kindergarten to Grade 4

Because our school staff and drivers take afternoon attendance for elementary students, it is very important to let us know if your child will not be riding the bus home. This helps to avoid bus delays leaving school in the afternoons.

How to notify us: If your child will not be on the afternoon bus, please let us know ahead of time through the Stopfinder app or by contacting your school's main office.

Video Surveillance on Buses

A limited number of our buses have video surveillance systems on board. We endeavor to notify registered families through Stopfinder or email when a surveillance system is in use on a bus route. A notice is also posted on the bus when a system is on board. Footage is securely stored and viewed only in accordance with our Administrative Procedure GEN-09 Video Surveillance.

Ride-Along Requests

Would your child like to take a different bus on occasion? For example, riding with a friend, or going to Grandma's house for an afternoon:

- **When:** This service is available from October through June. This service is not available in September.
- **How:** You can easily submit a temporary ride-along request form online. A link to the form can be found on the Transportation page of your school's website. The form must be completed by a parent or guardian at least 24 hours in advance.
- **Please Note:** Approval depends entirely on open seats. If the route is full and we cannot accommodate your request, you will need to make alternate arrangements.

More Resources on Our Website

Visit our website anytime to find additional helpful information, including:

- General transportation details and guidelines
- Student conduct expectations
- Optional bus service availability
- Handy "how-to" guides for parents
- Items allowed on the bus
- Need to reach your driver? You can find Southland Transportation's dispatch phone numbers on our website. Because Southland hires and manages our drivers, please contact Southland directly with any driver-specific questions, compliments or concerns.